

Request for Home Health Services

Listed below is the documentation needed for a patient to receive home health care services:

- 1) Patient demographic sheet listing name, address, phone number and insurance information
- 2) Written order for home health care services from a physician i.e. RN/PT to evaluate and treat because/for: Diagnosis and reason for home health services
- 3) Recent physician visit note or progress note (Face to Face Encounter) which includes patient's history and physical along with a current medication list
- 4) Home Health Certification Statement signed, credentialed and dated by the MD. (Date used on Certification Statement for Face to Face encounter must be the same date as visit/progress note provided)

Please fax information to (630) 654-5705
Attention: Intake Department.

Once we receive the information requested, we will do medical and financial clearance and check staffing availability.



Phoenix Home Care, L.L.C.

*Referrals welcomed 7 days a week,
24 hours a day, 365 days a year*
Cases opened 7 days a week

- Skilled Nursing
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Medical Social Workers
- Home Health Aides



We provide the highest quality care to the following service areas: Cook, DuPage, Grundy, Kane, Kendall, Lake, McHenry, and Will counties.



Phoenix Home Care, L.L.C.

A Medicare Certified Home Health Agency
RN-PT-OT-ST-MSW-HHA

200 South Frontage Road, Suite #320
Burr Ridge, IL 60527-6953



Phone 630.321.9400
Fax 630.654.5705
www.phoenixhomecarellc.com

Hospitalization Prevention

Patients go home sooner than ever, often leaving them in a state of uncertainty. Often times, patients are readmitted to hospitals within 30 days of returning home. Using an innovative protocol for our patients, Phoenix Home Care, L.L.C. has been a leader in the industry at preventing hospitalizations and keeping patients safe at home. Phoenix Home Care, L.L.C. has been consistently lower than the National and State averages for hospitalizations on Home Health Compare.

Phoenix Home Care, L.L.C.'s skilled and professional staff identify patients most at risk for hospitalizations at the initial visit. We work with these patients directly to avoid hospitalizations. We keep physicians informed and involved in the direct patient care. We educate patients and caregivers about the care needed for prevention and maintenance of any diagnosis or disease process.

Phoenix Home Care's services include, but are not limited to: Skilled Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Workers, and Home Health Aides.

Insurance Contracts:

- Medicare
- Blue Cross Blue Shield (HMOI, Medicare Advantage, MMAI, PPO)
- United Healthcare
- Humana
- Illinicare MMAI
- Molina Healthcare MMAI
- Meridian MMAI
- Community Care Alliance MMAI
- Medicaid

STAT Facts

- Committed to high quality, patient satisfaction, and value-based healthcare
- 24/7 case management while on service
- Liaison services available
- Admissions performed within 24 hours
- Experience with ACOs, Bundled Payments, Clinically Integrated Networks (CIN), Medical Homes, Population Health Management, and Value-Based Healthcare Initiatives
- Best practice protocols including COPD, Pneumonia, CHF, Diabetes, and Joint Replacements
- Referrals accepted from Allscripts
- A web-based EHR for all clinicians
- Fully implemented compliance, QAPI, infection prevention and control plans
- Root cause analysis performed daily on all adverse events/hospitalized patients
- 8 county coverage area: Cook, DuPage, Grundy, Kane, Kendall, Lake, McHenry, and Will
- Independently owned and operated
- Servicing Illinois families for over 20 years
- Home equipment, pharmacy, transportation, private duty, M.D., Podiatry, Dietitian, Social Work, Palliative, and Hospice needs resources available

Honors & Awards

When choosing a Home Health Agency, choose one that is committed to high quality, patient satisfaction, and value-based healthcare.



Center for Medicare & Medicaid Services

Quality of Patient Care Star Rating of ★★★★★★

The Joint Commission Gold Seal of Approval

Phoenix Home Care L.L.C. is a proud accredited member of the Joint Commission having received the Gold Seal of Approval.

The Illinois Department of Public Health

In 2014 and 2011, Phoenix Home Care L.L.C. achieved a deficiency-free survey from the Illinois Department of Public Health.

The HomeCare Elite

This award is the compilation of the most successful Home Health Care providers in the country. Phoenix Home Care L.L.C. has been among those named HomeCare Elite in 2018, 2014, 2012, 2010, 2009, 2008, 2007, 2006.

The Home Health Quality Improvement Campaign

Phoenix Home Care L.L.C. is an active member of the Home Health Quality Improvement campaign and was agency of the month for reducing acute care hospitalizations and improvement in self medications. Phoenix Home Care L.L.C. was also a Gold Medal recipient from the Home Health Quality Improvement national campaign.

Better Business Bureau

Phoenix Home Care L.L.C. has an A+ Rating with the Better Business Bureau.